

GENERAL TERMS AND CONDITIONS:

1. The Dog Boarding Kennel commits to care and attend to your animal in full and to consult a veterinarian in case of injuries. The costs for medical treatment incl. transport of the animal and related costs are borne by the owner. Please take into account that your animal is kept in a group with other animals. Smaller conflicts may arise but are usually resolved without any serious injuries. If this is the case though, boarding kennel will be not subject to any liabilities
2. No liability can be accepted for loss of objects the animal is equipped with. Therefore please do not bring any objects except a collar.
3. The animal owner confirms all indications made above to be true. Furthermore he has the obligation to inform the boarding kennel about all particularities of the dog, as e.g. destructiveness, high aggressiveness, heat or illnesses. Should this be not the case the owner is liable for all damages caused by his animal
4. In case the animal escapes in spite of the most careful supervision and cannot be recovered in spite of all efforts, the owner of the animal has no claims of indemnity.
5. The animal should be healthy and vaccinated against distemper, hepatitis, rabies, canine parvovirus, parainfluenza, and leptospirosis. For ill or injured animals the provisions of the general terms and conditions or any separate agreements apply. No liability is accepted for illnesses occurring in the aftermath of the stay at the boarding kennel.
6. Any liability for the deterioration of health or death of ill and/or old animals is excluded. In case of an emergency caused by an illness the next veterinarian within reach will be consulted. The costs are to be borne by the owner of the animal.
7. A deposit (at least 50 % of the boarding amount) has to be paid before the beginning of the stay. Should the reservation contract be cancelled and the owner does not inform thereof at least 14 days in advance, the boarding kennel is entitled to charge 25 % of the total amount as cancellation fee.
8. If the owner wants to extend the duration of the boarding contract he must announce it in due time, i.e. at least 5 days before the expiry of the agreed boarding period. The supplementary payment can be made at the time of the pickup of the animal. Should the owner not claim his animal after the expiration of the boarding time, the animal will stay another 7 days at the boarding kennel, thereafter the owner of the animal will lose all ownership rights and cede them to the boarding kennel. The owner must compensate for all costs until the boarding kennel has found a new home for the animal.
9. On Sundays and public holidays no animals can be accepted or picked up (except a special agreement is made).
10. The days of arrival and departure are counted as full boarding days.
11. With my signature I accept the boarding contract including the general terms and conditions. In case of extension of the boarding time according to clause 8 or for future stays this contract remains valid as long no all conditions of the boarding kennel and the client have remained unchanged. No new contract is required.

This translation serves only informational purpose. In case of inconsistencies between German and English texts, the German version always takes precedence.